



Job Description

Installation Technician

Job Classification: Full Time

Desirable Skills: General understanding of home and commercial electronics, in-depth understanding of installation requirements for home and commercial electronics, general knowledge of computer systems and home networking. Security Experience is a plus for programming and installing monitored security systems. Computer skills with Microsoft products and networking is a requirement as our installations and systems require ability to program and network via a laptop.

Desirable Traits: Self motivator, organized, trouble shooter, good attitude ability to read and follow directions.

Duties:

1. Overtime is sometimes required, including Saturdays.
2. Ensure good relationships with customers
3. Jobs need to be finish and overtime might be required from time to time
4. Turning in receipts
5. Turning in time per job
6. Organizing your installation vehicle
7. Maintaining a clean work environment
8. Keeping yourself busy in slow times, i.e. cleaning store, researching new products etc.
9. Routine maintenance of your installation vehicle (washing, wiper blades, fluids, etc)
10. Ensuring you have all the equipment, parts and tools needed to perform that days jobs
11. Programming remotes
12. Understand how to install and program whole home audio systems
13. Understanding and following OSHA and NEC regulations.
14. Satellite system installs
15. Security system installs
16. Home Theater and flat panel installations
17. Various other electronic systems installations, programming and calibrating.
18. Continuing education, a minimum of 10 hours per year
 - a. Reading and understand installation manuals for various products
 - b. Keeping up with products HC sells and installs
 - c. Training videos, courses, and web classes.
19. Other duties may be added as needed